

Quick Installation Guide

L3 Managed Switch
TEG5328F/TEG5312F

Package contents

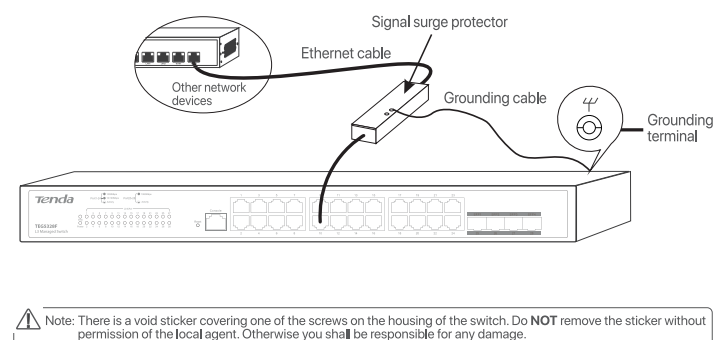
- Switch x 1
- Console cable x 1
- Footpad x 4
- Screw (KM3*8mm, head diameter: 6mm) x 8
- Power cord x 1
- L-shaped bracket x 2
- Quick installation guide x 1

This guide instructs how to install, connect and log in to the device with the example of TEG5328F. For details, please download the user guide of the device.

1 Device installation

1.1 Safety precautions

- Follow the notes below to avoid device damage or personal injuries caused by improper operation.
- Wear the ESD bracelet or gloves before installation and do NOT power on the switch before finishing installation.
 - Use the included power cord to supply power to the switch.
 - Make sure that the input voltage matches the value of the switch specified in this guide.
 - Do NOT block any ventilation openings.
 - Do NOT remove the housing of the switch.
 - Keep the operating environment clean and regularly clean the switch.
 - Disconnect the switch from the power supply before cleaning it. Do NOT scrub the switch with any liquid.
 - Position the switch away from power line, electric lamp, or power system.
 - Do NOT place any heavy items on top of the switch.
 - If an outdoor cable is required, check whether the signal surge protector and AC surge arrester are connected to the switch.



Note: There is a void sticker covering one of the screws on the housing of the switch. Do NOT remove the sticker without permission of the local agent. Otherwise you shall be responsible for any damage.

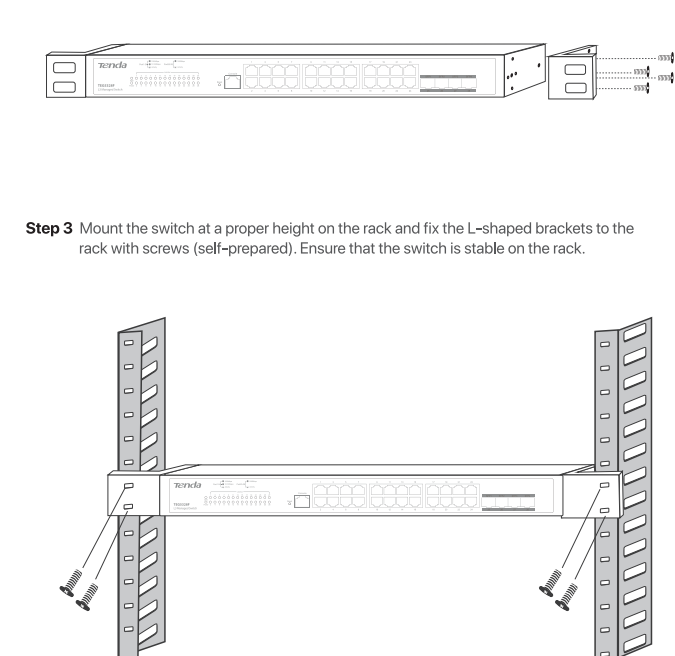
1.2 Preparing for installation

- Rack mounting: ESD bracket or gloves, screwdriver, 4 screws (suitable for securing the switch to the rack)
- Wall mounting: ESD bracket or gloves, marker, hammer drill, rubber hammer, 4 expansion bolts (M5*40 mm), screwdriver, 4 screws (BA *25 mm, head diameter: 10 mm)
- Desktop mounting: ESD bracket or gloves.

1.3 Installation

Mounting to a standard 19-inch rack

- Ensure that the rack is stable and level, and is properly grounded.
- Fix the 2 L-shaped brackets to both sides of the switch with the included screws.

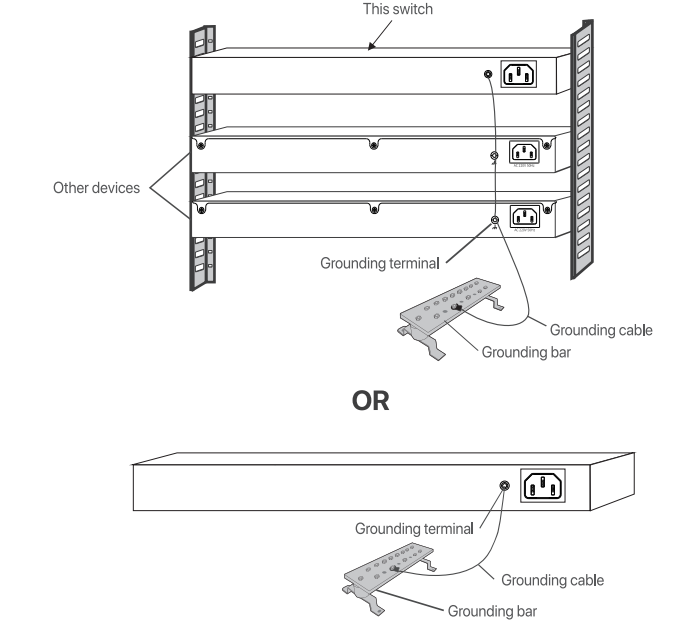


Step 3 Mount the switch at a proper height on the rack and fix the L-shaped brackets to the rack with screws (self-prepared). Ensure that the switch is stable on the rack.

1.4 Grounding

Grounding is important for lightning protection, anti-interference, and personal safety.

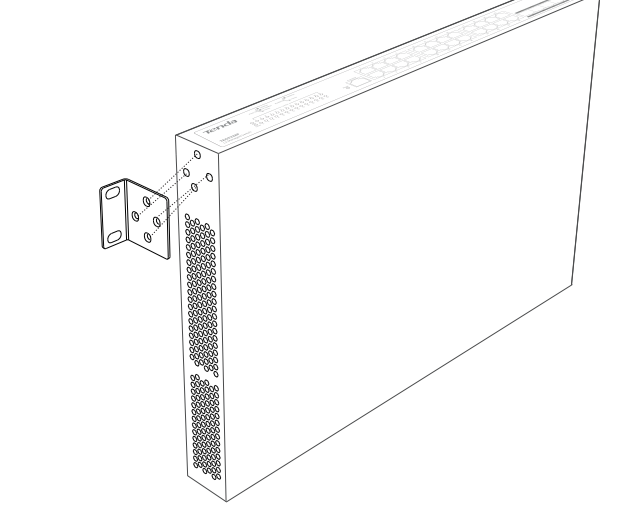
- Connect one end of the grounding cable to the grounding terminal of the switch.
- Connect the other end of the grounding cable to another grounding device or to the binding post on the grounding bar.



Note: Connect the grounding cable to the grounding system in the equipment room. Do NOT connect it to a fire hose lightning rod.

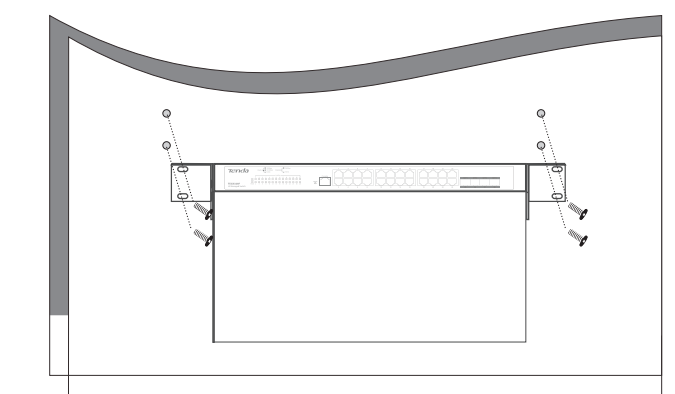
Mounting to the wall

- Fix the 2 L-shaped brackets (rotated by 90 degrees) to both sides of the switch with the included screws.



- Place the switch horizontally onto the wall with its RJ45 ports facing up and forward, and then mark the positions of the screws and holes with the marker.
- Drill holes in the marked positions, and then hammer the expansion bolts into the holes.

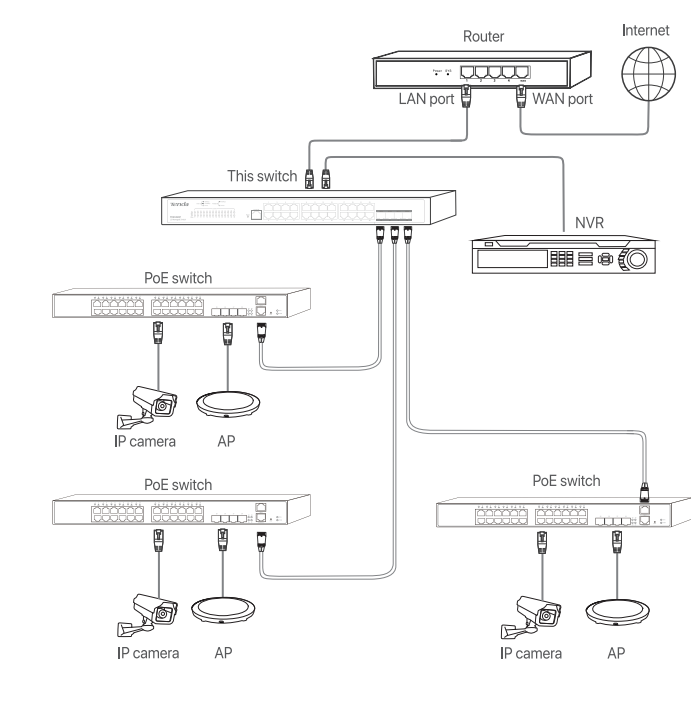
- Secure the screws (self-prepared) passing through the L-brackets into the expansion bolts with a screwdriver. Ensure that the switch is installed firmly with its RJ45 ports facing upward.



Note: Do NOT install the switch with its ventilation openings facing downward, otherwise there will be potential safety hazards.
This switch can only be installed on a concrete or non-ferrous wall.

2 Physical connection

Refer to the following network topology to connect the switch to other network devices.



After connection, please check whether the switch is connected properly according to the following table.

LED indicator	Description
SYS	Blinking: The system works properly. Solid on: The system is not working properly. Off: The system is starting up or is not powered on properly.
Power	Solid on: The switch is powered on properly. Off: The switch is not powered on or is not powered on properly.
Link/Act	Solid on: The port is connected to a device, but no data is being transmitted over the port. Blinking: Data is being transmitted over the port. Off: The port is not connected or is not connected properly. Green light indicates that the negotiation rate of the port is 1000 Mbps, while orange light indicates a rate of 10 Mbps or 100 Mbps.

The switch supports auto MDI/MDIX on both a straight cable or a crossover cable can be used to connect the switch to Ethernet devices.

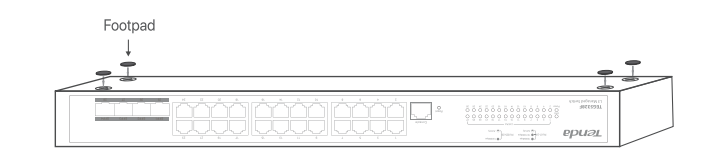
Technical Support

Shenzhen Tenda Technology Co., Ltd.
6-8 Floor, Tower E3, NO.1001, Zhongqianyan Road,
Nanshan District, Shenzhen, China. 518002
USA hotline: +1-800-570-0592
Toll Free: 7 x 24 hours
Canada hotline: 1-888-999-8966
Toll Free: Mon-Fri 9 am-6 pm PST
Hong Kong hotline: 00852-81931998
Global hotline: +86 755-2765 7180 (China Time Zone)
Website: www.tenda.com.cn
E-mail: support@tenda.com.cn

Copyright © 2020 Shenzhen Tenda Technology Co., Ltd. All rights reserved.
Tenda is a registered trademark legally held by Shenzhen Tenda Technology Co., Ltd. Other brand and product names mentioned herein are trademarks or registered trademarks of their respective holders. Specifications are subject to change without notice.

Mounting on the desktop

Paste the four footpad stickers to the corresponding four recesses on the bottom of the switch. Then turn the switch upside down, and place on a big enough, clean, stable and flat desktop.



3 Login

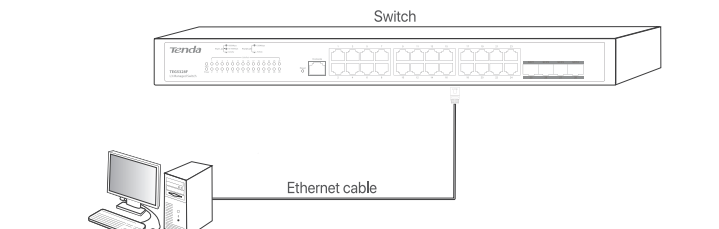
- Use an Ethernet cable to connect the computer to one of the ports 1-24 (1-10 for TEG5312F) of the switch.



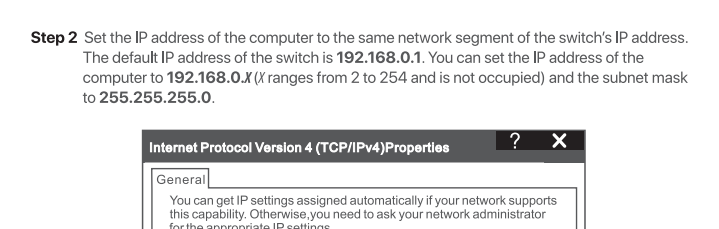
Step 2 Set the IP address of the computer to the same network segment of the switch's IP address. The default IP address of the switch is 192.168.0.1. You can set the IP address of the computer to 192.168.0.x (x ranges from 2 to 254 and is not occupied), and the subnet mask to 255.255.255.0.

3 Login

- Start a web browser (such as Chrome) on the computer, and enter the default IP address of the switch (default: 192.168.0.1) in the address bar, and press Enter on the keyboard.



- On the login page of the switch, enter the login user name and password (both are admin by default), and click Login.



If you fail to access the above page, please refer to question 1 in FAQ.

After successfully logging in to the web UI of the switch, you can configure the switch now.

FAQ

1. I cannot log in to the web UI of the switch. What should I do?

- Try the following solutions:
- Check whether the switch is powered on properly. The Power LED indicator is solid on.
 - Check whether the computer is connected to the switch properly.
 - Check whether the IP address of Ethernet (or Local Area Connection) of the computer is set to 192.168.0.x (x ranges from 2 to 254 and is not occupied).
 - Clear the cache of the web browser or try another web browser.
 - Disable the firewall of the computer, or try another computer.
 - Check whether only one device with the IP address 192.168.0.1 exists in the local network.
 - If the problem persists, reset the switch and try again.
- Reset method: When the SYS LED indicator is blinking, press and hold the Reset button for about 10 seconds, and then release it when all indicators are solid on. Hold the SYS LED indicator blinks again, the switch is restored to factory settings.

2. I forget the login user name and password when logging in to the web UI. What should I do?

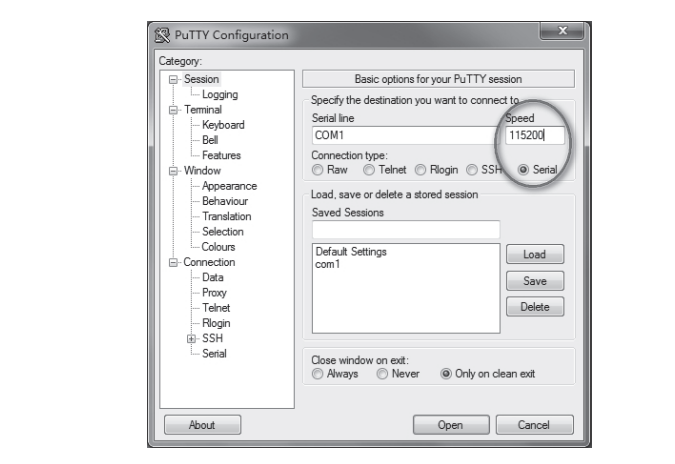
- Try entering the default login user name and password (both are admin). If failed still, reset the switch, and then use the default user name and password to log in.

3. How to deal with power system malfunctions?

- Check the status of the Power LED indicator to confirm if the power system malfunctions. If the Power LED indicator lights solid on, the power system works properly. If not, please check as follows:
- Check whether the switch is properly connected to a power source using the included power cord.
- Check whether the input voltage matches the required value of the switch.

4. How do I connect the switch through the Console port?

- Operate as follows:
- Connect the computer and the Console port of the switch with the included console cable.
- Run the serial interface connection software (such as PuTTY) on the computer. Enter 115200 in the Speed box and select Serial in the Connection type. Then click Open.



Step 3 Press Enter twice and enter the user name and password of the switch (both are admin by default) on the page to enter the command-line interface of the switch.

Specifications English

Model	TEG5312F	TEG5328F
Port	10/100/1000 Mbps RJ45 port 10 1000 Mbps SFP port 2	24 4 independent SFP ports
Console port	1. Built-in 115200	
Switching mode	Store-and-forward	
Performance	MAC address table learning Auto aging, auto learning	
MAC address table	16 K	
Dimensions (L x W x H)	294 mm x 179.6 mm x 44 mm	440 mm x 178.8 mm x 44 mm
AC input	100~240V AC, 50/60Hz, 0.6A	100~240V AC, 50/60Hz, 0.7A
Lighting protection	RJ45 port	
Power supply	Common mode 6V Normal Mode: 6V, Differential mode: 4V	
Operating environment	Temperature: 0°C~40°C Humidity: (10%~90%) RH, non-condensing	Temperature: 0°C~45°C Humidity: (10%~90%) RH, non-condensing
Storage environment	Temperature: -40°C~70°C Humidity: (5%~90%) RH, non-condensing	
Data transmission rate	Ethernet: 10 Mbps (full duplex)/20 Mbps (full duplex) Fast Ethernet: 100 Mbps (full duplex)/200 Mbps (full duplex) Optical Ethernet: 2000 Mbps (full duplex)	
Transmission media	Ethernet: CAT3 UTP/STP or superior Fast Ethernet: CAT5 UTP/STP or superior Optical Ethernet: CAT5e or CAT6 UTP/STP	
Standards	IEEE 802.3, IEEE 802.3u, IEEE 802.3x, IEEE 802.3ab, IEEE 802.14, IEEE 802.1b, IEEE 802.1q, IEEE 802.1x, IEEE 802.1s, IEEE 802.1w, IEEE 802.1y	

Характеристики Русский

Модель	TEG5312F	TEG5328F
Интерфейсы	Порт RJ45 10/100/1000 Мбит/с 10 Порт SFP 1000 Мбит/с 2	24 4 независимых SFP порта
Консольный порт	1. Встроенный 115200	
Режим переключения	Сопереживание и дублирование	
Выполнение	Изучение MAC-адресов Автоматическое старение, автоматическое обучение	
Таблица MAC-адресов	16 К	
Размеры (Д x Ш x В)	294 мм x 179,6 мм x 44 мм	440 мм x 178,8 мм x 44 мм
Входное напряжение	100~240V AC, 50/60Hz, 0.6A	100~240V AC, 50/60Hz, 0.7A
Мониторинг	Порт RJ45	
Источник питания	Обычный режим: 6V, Дифференциальный режим: 4V	
Рабочая среда	Температура: 0°C~40°C Влажность: (10%~90%) RH, неконденсирующая	Температура: 0°C~45°C Влажность: (10%~90%) RH, неконденсирующая
Условия хранения	Температура: -40°C~70°C Влажность: (5%~90%) RH, неконденсирующая	
Скорость передачи информации	Ethernet: 10 Мбит/с (полнодуплекс)/20 Мбит/с (полнодуплекс) Fast Ethernet: 100 Мбит/с (полнодуплекс)/200 Мбит/с (полнодуплекс) Оптический Ethernet: 2000 Мбит/с (полнодуплекс)	
Средства передачи	Ethernet: Кабель CAT3 UTP/STP или superior Fast Ethernet: Кабель CAT5 UTP/STP или superior Оптический Ethernet: Кабель CAT5e или CAT6 UTP/STP	
Стандарты	IEEE 802.3, IEEE 802.3u, IEEE 802.3x, IEEE 802.3ab, IEEE 802.14, IEEE 802.1b, IEEE 802.1q, IEEE 802.1x, IEEE 802.1s, IEEE 802.1w, IEEE 802.1y	

Спецификации Български

Модел	TEG5312F	TEG5328F
Порт	10/100/1000 Mbps RJ45 порт 10 1000 Mbps SFP порт 2	24 4 независимых SFP порта
Консольный порт	1. Встроенный 115200	
Режим переключения	Сопереживание и переключение	
Техническое исполнение	Автоматическое нахождение, автоматическое обучение	
Таблица MAC-адресов	16 К	
Размеры (Д x Ш x В)	294 мм x 179,6 мм x 44 мм	440 мм x 178,8 мм x 44 мм
AC вход	100~240V AC, 50/60Hz, 0.6A	100~240V AC, 50/60Hz, 0.7A
Мониторинг	RJ45 порт	
Зарядное	Обычный режим: 6V, Дифференциальный режим: 4V	
Рабочая среда	Температура: 0°C~40°C Влажность: (10%~90%) RH, неконденсирующая	Температура: 0°C~45°C Влажность: (10%~90%) RH, неконденсирующая
Среда за съхранение	Температура: -40°C~70°C Влажность: (5%~90%) RH, неконденсирующая	
Скорост на предаване на данни	Ethernet: 10 Мбит/с (полнодуплекс)/20 Мбит/с (полнодуплекс) Fast Ethernet: 100 Мбит/с (полнодуплекс)/200 Мбит/с (полнодуплекс) Optical Ethernet: 2000 Мбит/с (полнодуплекс)	
Среда на предаване	Ethernet: Кабель CAT3 UTP/STP или superior Fast Ethernet: Кабель CAT5 UTP/STP или superior Optical Ethernet: Кабель CAT5e или CAT6 UTP/STP	
Стандарты	IEEE 802.3, IEEE 802.3u, IEEE 802.3x, IEEE 802.3ab, IEEE 802.14, IEEE 802.1b, IEEE 802.1q, IEEE 802.1x, IEEE 802.1s, IEEE 802.1w, IEEE 802.1y	

Spezifikationen Deutsch

Modell	TEG5312F	TEG5328F
Port	10/100/1000 Mbps RJ45-Port 10 1000 Mbps SFP-Port 2	24 4 unabhängige SFP-Ports
Console-Port	1. Built-in 115200	
Moduswechsel	Speichern und wiederherstellen	
MAC-Adressentabelle lernen	Automatisches Alben, automatisches Lernen	
MAC-Adressentabelle	16 K	
Abmessungen (L x B x H)	294 mm x 179.6 mm x 44 mm	440 mm x 178.8 mm x 44 mm
AC-Eingang	100~240V AC, 50/60Hz, 0.6A	100~240V AC, 50/60Hz, 0.7A
Blitzschutz	RJ45-Port	
Stromversorgung	Normaler Modus: 6V Differentialmodus: 4V	
Betriebsumgebung	Temperatur: 0°C~40°C Luftfeuchtigkeit: (10%~90%) RH, nicht kondensierend	Temperatur: 0°C~45°C Luftfeuchtigkeit: (10%~90%) RH, nicht kondensierend
Lagerumgebung	Temperatur: -40°C~70°C Luftfeuchtigkeit: (5%~90%) RH, nicht kondensierend	
Datenübertragungsgrenze	Ethernet: 10 Mbps (Full Duplex)/20 Mbps (Full Duplex) Fast Ethernet: 100 Mbps (Full Duplex)/200 Mbps (Full Duplex) Optical Ethernet: 2000 Mbps (Full Duplex)	
Übertragungsmaterialien	Ethernet: CAT3 UTP/STP-Kabel oder höher Fast Ethernet: CAT5 UTP/STP-Kabel oder höher Optical Ethernet: CAT5e oder CAT6 UTP/STP-Kabel	
Standards	IEEE 802.3, IEEE 802.3u, IEEE 802.3x, IEEE 802.3ab, IEEE 802.14, IEEE 802.1b, IEEE 802.1q, IEEE 802.1x, IEEE 802.1s, IEEE 802.1w, IEEE 802.1y	

Specifiche Italiano

Modello	TEG5312F	TEG5328F
Porte	Porta RJ45 10/100/1000 Mbps 10 Porta SFP 1000 Mbps 2	24 4 porte SFP indipendenti
Porta console	1. Baud: 115200	
Modalità switching	Store-and-forward	
Apprendimento degli indirizzi MAC	Auto-aging, auto-learning	
Tabella degli indirizzi MAC	16 K	
Dimensioni (L x P x A)	294 mm x 179.6 mm x 44 mm	440 mm x 178.8 mm x 44 mm
Ingresso CA	100~240V CA, 50/60Hz, 0.6A	100~240V CA, 50/60Hz, 0.7A
Protezione contro i fulmini	Porta RJ45	
Alimentazione	Modo comune: 6V Modo differenziale: 4V	
Ambiente operativo	Temperatura: 0°C~40°C Umidità: (10%~90%) LR, senza condensa	Temperatura: 0°C~45°C Umidità: (10%~90%) LR, senza condensa
Ambiente di immagazzinaggio	Temperatura: -40°C~70°C Umidità: (5%~90%) LR, senza condensa	
Velocità di trasmissione	Ethernet: 10 Mbps (Full Duplex)/20 Mbps (Full Duplex) Fast Ethernet: 100 Mbps (Full Duplex)/200 Mbps (Full Duplex) Optical Ethernet: 2000 Mbps (Full Duplex)	
Mezzi di trasmissione	Ethernet: Cabo UTP/STP CAT3 o superior Fast Ethernet: Cabo UTP/STP CAT5 o superior Optical Ethernet: Cabo UTP/STP CAT5e o CAT6	
Standardi	IEEE 802.3, IEEE 802.3u, IEEE 802.3x, IEEE 802.3ab, IEEE 802.14, IEEE 802.1b, IEEE 802.1q, IEEE 802.1x, IEEE 802.1s, IEEE 802.1w, IEEE 802.1y	

Especificações Português

Modelo	TEG5312F	TEG5328F
Porta	Porta RJ45 10/100/1000 Mbps 10 Porta SFP 1000 Mbps 2	24 4 portas SFP independentes
Porta de consola	1. Taxa de Baud: 115200	
Modo de comutação	Guarda e retransmite	
Aprendizagem de endereços MAC	Envelhecimento automático, aprendizagem automática	
Tabela de endereços MAC	16 K	
Dimensões (L x A x H)	294 mm x 179.6 mm x 44 mm	440 mm x 178.8 mm x 44 mm
Entrada AC	100~240V AC, 50/60Hz, 0.6A	100~240V AC, 50/60Hz, 0.7A
Proteção contra raios	Porta RJ45	
Fonte de energia	Modo comum: 6V Modo comum: 6V, Modo diferencial: 4V	
Ambiente operacional	Temperatura: 0°C~40°C Humidade: (10%~90%) de HR, sem condensação	Temperatura: 0°C~45°C Humidade: (10%~90%) de HR, sem condensação
Ambiente de armazenamento	Temperatura: -40°C~70°C Humidade: (5%~90%) de HR, sem condensação	
Taxa de transmissão de dados	Ethernet: 10 Mbps (full duplex)/20 Mbps (full duplex) Fast Ethernet: 100 Mbps (full duplex)/200 Mbps (full duplex) Optical Ethernet: 2000 Mbps (full duplex)	
Meios de transmissão	Ethernet: Cabo CAT3 UTP/STP ou superior Fast Ethernet: Cabo CAT5 UTP/STP ou superior Optical Ethernet: Cabo CAT5e ou CAT6 UTP/STP	
Normas	IEEE 802.3, IEEE 802.3u, IEEE 802.3x, IEEE 802.3ab, IEEE 802.14, IEEE 802.1b, IEEE 802.1q, IEEE 802.1x, IEEE 802.1s, IEEE 802.1w, IEEE 802.1y	

Especificaciones Español

Modelo	TEG5312F	TEG5328F
Puerto	Puerto RJ45 de 10/100/1000 Mbps 10 Puerto SFP de 1000 Mbps 2	24 4 puertos SFP independientes
Puerto de consola	1. Velocidad en baudios: 115200	
Modo de conmutación	Almacenar y retransmitir	
Aprendizaje de direcciones MAC	Envejecimiento automático, aprendizaje automático	
Tabla de direcciones MAC	16 K	
Dimensiones (L x A x H)	294 mm x 179.6 mm x 44 mm	440 mm x 178.8 mm x 44 mm
Entrada de CA	100~240V CA, 50/60Hz, 0.6A	100~240V CA, 50/60Hz, 0.7A
Protección contra rayos	Puerto RJ45	
Fuente de alimentación	Modo común: 6V Modo común: 6V, Modo diferencial: 4V	
Entorno de funcionamiento	Temperatura: 0°C~40°C Humididad: (10%~90%) HR, sin condensación	Temperatura: 0°C~45°C Humididad: (10%~90%) HR, sin condensación
Entorno de almacenamiento	Temperatura: -40°C~70°C Humididad: (5%~90%) HR, sin condensación	
Velocidad de transmisión de datos	Ethernet: 10 Mbps (duplex medio) / 20 Mbps (duplex completo) Fast Ethernet: 100 Mbps (duplex medio) / 200 Mbps (duplex completo) Optical Ethernet: 2000 Mbps (duplex completo)	
Medios de transmisión	Ethernet: Cable CAT3 UTP/STP o superior Fast Ethernet: Cable CAT5 UTP/STP o superior Optical Ethernet: Cable CAT5e o CAT6 UTP/STP	
Estándares	IEEE 802.3, IEEE 802.3u, IEEE 802.3x, IEEE 802.3ab, IEEE 802.14, IEEE 802.1b, IEEE 802.1q, IEEE 802.1x, IEEE 802.1s, IEEE 802.1w, IEEE 802.1y	